

## GENERAL TERMS - 6 WEEKS

### 1. DEFINITIONS

All prices are given in Swedish krona (SEK).

### 2. ORDER

To confirm your reservation: please return a signed copy of the confirmation by email, latest 4 days after receiving the confirmation.

### 3. ADVANCE PAYMENT

YH reserves the right to request advance payment based on customary credit check and in accordance with applicable cancellation terms.

### 4. CANCELLATION POLICY - 6 WEEKS

Cancellation must be made in writing. See details below.

### 5. FOOD & BEVERAGE

Only food and beverage services offered by us are allowed within and adjacent to our facilities, unless we have explicitly granted permission otherwise in writing.

### 6. TIMES OF AVAILABILITY

Hotel rooms

Check-in at 4:00 PM

Check-out at 9:00 AM

Conference space/other areas

The time for availability is agreed upon in the confirmation. The hotel reserves the right to move remaining items after the agreed-upon time limit. If the event proceeds past the specified end time, the customer will be charged for the venue rental according to the hotel's current price list.

We reserve the right to switch to a more suitable venue if the number of participants decreases from the original order.

### 7. IDENTIFICATION

For security reasons, all guests over 18 years of age need to be able to present valid identification. The hotel reserves the right to cancel the booking if valid identification cannot be provided.

### 8. PAYMENT

The Customer shall be liable for all costs arising from the order. If participants are each to pay anything themselves, this must be approved by YH. Payment shall be made as agreed. If an agreement has been made with invoice payment, the Customer shall make full cash payment within 15 days of the invoice date. Invoices shall be subject to an administration fee of SEK 100 incl. VAT. We only invoice when the value exceeds SEK 5000. The invoice recipient must be a Swedish company with a Swedish VAT number. Correct invoice address with any references needs to be provided before arrival. Any division of the invoice must be settled before arrival. An administration fee will be added of SEK 200 when more than one invoice is needed. Invoice billing is approved only after customary credit. YH reserves the right to request advance payment.

**Payment is made via transfer to YH. Yasuragi is a cash-free facility.**

#### Yasuragi Hasselludden AB

Bank giro: 5740-0699

Corporate ID number: 556707-8596

VAT registration number: SE556707859601

Adress: Hamndalsvägen 8, 132 81 Saltsjö-boo

### 9. PRICES

The agreed prices are binding for the parties unless otherwise is stated in these terms and conditions. We reserve the right to adjust prices as a result of changed costs in the event of increased taxes and fees or other circumstances beyond our control. If you change the order, and thus the conditions, we reserve the right to adjust the stated prices. The prices apply directly between the booking company and Yasuragi. No third party discount or commission is given on these prices. If your company has agreements with other parties, the booking must be made through them.

### 10. VALUABLE PROPERTY

If the Customer wishes to bring property of high value and to store it in YH storage rooms, baggage rooms or safe, he shall inform YH. In the event of theft or similar, YH shall be liable to make compensation only if YH by a written confirmation has undertaken to be responsible for the property.

### 11. MARKETING & COMMERCIAL ACTIVITIES

You only own the right to use photographs and advertising texts regarding the hotel (including those available on the hotel's website) for marketing purposes, provided that this is done in a judicious manner and we have given prior written consent to the use.

### COMMERCIAL ACTIVITIES DURING A STAY

Commercial activities as part of a stay must be arranged directly with the hotel.

### 12. FORCE MAJEURE

Strike, lockout, fire, natural disaster, explosion, war or similar state of war, significant restrictions in deliveries, or other circumstances beyond our control, entitle us to terminate the agreement without obligation to pay damages.

### 13. CANCELLATION

Cancellation must be in writing. All costs are a percent of the bookings total value at the time.

#### Up to 6 weeks prior arrival

100 % of the reservation can be cancelled free of charge

#### Up to 2 weeks prior arrival

15 % of the remaining reservation can be cancelled free of charge

#### Up to 1 week prior arrival

5 % of the remaining reservation can be cancelled free of charge

#### Less than 1 week before arrival

100 % will be charged

The failure of any participant to show up for any ordered meal shall not entail any entitlement to a reduction in the price.

With reservation for changes